

TERMS and CONDITIONS

Instrumental lessons in school

1. Lessons

The Teacher will give tuition during school terms (term dates will be as specified by the Teacher in accordance with Condition 3). The Teacher will give the lessons at the time and location specified overleaf and the Teacher will reserve this time slot (or slots if on a rotation) for the Pupil.

Lessons will be offered throughout each school term (excluding half terms and public holidays) and invoiced for accordingly one month in advance.

2. Payment of fees

The Pupil (or the Pupil's parent or carer) will pay the fees for each calendar month before the first lesson of the month. Any lessons missed due to late payment shall not be replaced unless in exceptional circumstances as determined by the Teacher.

3. Lesson timetable

Before the first lesson of each Half Term, the Teacher will give the Pupil (or the Pupil's parent or carer) written confirmation of the dates and times of all lessons during that half term. These times may be subject to change at short notice, and the Teacher shall give written notice of any changes. In schools where lessons are time tabled on a Monday, alternative provision will be scheduled when a Bank Holiday occurs. This is to ensure that students who have lessons on Mondays receive the same number of lessons in a term, as those who have lessons on Tuesday-Fridays.

4. Missed lessons

The Teacher will charge for any scheduled lessons which the Pupil does not attend unless the Teacher chooses not to do so because of exceptional circumstances. Lessons cancelled by the Teacher will be rescheduled in the first instance, which might include the option of an online lesson if this suits the Pupil (and the Pupil's parent or carer) If the teacher is unable to reschedule the lesson, a refund will be given.

5. Extra lessons

Extra Lessons may be scheduled during holiday periods or at any other time by mutual agreement and at a cost mutually agreed between the Pupil and the Teacher. The location for the lesson will be mutually agreed to suit both parties with an online lesson being an option.

6. Examinations, competitions, and public performances

The Pupil will not be entered for any examination, competition, or public performance without the prior consent of both the Teacher and the Pupil (and the Pupil's parent or carer, where appropriate).

a. Exam fees are payable at the beginning of term, when the entry is made. You will receive an invoice for the exam fee.

b. If an accompanist is required discussion regarding provision of this role will be made. I can accompany most exams and will charge accordingly to my hourly rate.

7. Progress

It is important to note that whilst a Teacher will use his or her best endeavours to ensure the Student makes satisfactory progress, this cannot be guaranteed. Careful regular practice as advised by the Teacher is a prerequisite of success on any musical instrument or in any musical endeavour.

8. Termination of tuition

- (a) This Agreement may be ended by mutual consent at any time by both signatories to it signing and dating a written statement to that effect.
- (b) Where fees are not paid on time, the Teacher reserves the right, entirely at their discretion, to terminate this Agreement with immediate effect by giving written notice of termination to the Pupil's parent or carer. This right to terminate is without prejudice to any other rights the Teacher may have.
- (c) If a student wishes to cease tuition, notice must be given by the parent/carer in writing. **This is to be no later than the end of the half term preceding the termination date.** Such termination will take effect at the end of a term only and not at any other time.
- (d) If the Teacher gives notice to terminate tuition at the end of a term in accordance with this Agreement, the Teacher will continue to provide lessons until the end of that term. The Teacher must give notice of no less than one term.

9. Failure to give notice

Unless terminated under Condition 8 above, this Agreement shall continue from term to term. If the Pupil (or the Pupil's parent or carer) fails to give full notice to terminate this Agreement in accordance with Condition 8(c) above and the signatories have not agreed to terminate the Agreement in accordance with Condition 8(a) above, the following charges will be made in lieu of notice:

- (a) Where the notice given is less than that required under Condition 8(c) but is one month or more before the start of the next term: 50% of the fees for the next term.
- (b) Where the notice given is less than one month before the start of the next term: 100% of the fees for the next term.

If the Pupil stops attending lessons during a term, the Pupil (or the Pupil's parent or carer) is not entitled to a refund of any fees paid for that term. The Pupil is entitled to attend any lessons paid for.

If the Teacher stops lessons without giving the correct notice specified in Condition 8(c) above the Teacher shall refund any fees already paid for any lessons not given.

10. Conduct

If the Teacher, in his or her reasonable opinion, feels unable to continue tuition on account of unreasonable conduct by the Pupil or anyone connected with the Pupil, the fees for any outstanding lessons will not be refundable.

11. Changes

- (a) Any changes to the terms of this Agreement must be confirmed in writing and signed and dated by both the Teacher and the Pupil (or the Pupil's parent or carer).
- (b) If the Teacher chooses to waive any right or remedy under this Agreement or otherwise (for example, if the Teacher chooses to waive fees for any lessons which the Pupil does not attend) this is at their discretion. This shall not mean that he or she must do so in future, or that he or she should waive any other rights or remedies.

12. Communication between the parties

For the purposes of this Agreement written notice must be given on paper or by email.

13. Governing law and jurisdiction

This Agreement shall be subject to the laws of the jurisdiction of the location for the lessons (specified above) and the signatories to this Agreement agree that any dispute relating to the subject matter of this Agreement shall be subject to the exclusive jurisdiction of the courts of that jurisdiction.

Online Tuition

1. Location of lessons

The teacher shall give lessons to the Pupil in accordance with the Agreement. If the Teacher and the Pupil cannot meet in person at the agreed location for reasons beyond the control of the agreed parties, tuition will be offered to the Pupil via an online platform for a period of time as agreed by both parties. This will be agreed in writing during which the terms of this Addendum will apply.

2. Timetable and duration of lessons

The lesson timetable and lesson duration shall be as specified in the Agreement.

3. Additional lessons

The Teacher and Pupil Pupil's Parent/Carer may agree at any time to schedule additional online lessons, which shall be paid at a rate agreed in writing by the Teacher and the Pupil/Pupil's Carer/Parent.

4. Pupil's teaching environment and equipment

- 4.1. It is expected that the online lesson setting is suitable for the pupil's needs and complies with safeguarding expectations. If the teacher is unhappy with the way an online lesson is progressing due to a pupil's setting or surroundings, they have the right to terminate the online session.
- 4.2. Pupil's Parent/Carer shall be responsible for provision of technology suitable for the online tuition and shall ensure that any applications or other technology specified by the Teacher for the tuition is installed and tested before online lessons commence. The Teacher is not responsible for the loan or supply of any equipment or materials, unless agreed in writing in advance.
- 4.3. The Teacher is not liable for any delays or disruptions caused by technical difficulties of whatever nature at the Pupil's home or their location for the lessons. The teacher shall not be required to make up any time lost through such incidents.
- 4.4. The Teacher is not liable for any damage, technical faults or failures of equipment and software belonging to the Pupil or Pupil's Parent or Carer.

5. Safeguarding

- 5.1. The parties agree that safeguarding in the online environment is of paramount importance and agree that they shall observe best practice and professional guidance in safeguarding and child protection at all times.
- 5.2. The Pupil or Pupil's Parent or Carer agrees to follow any safeguarding requirements specified by the Teacher.
- 5.3. The Pupil, if aged 18 or under, will not contact the Teacher directly by any means for whatever reason: all communications relating to the lessons shall be made between the Pupil's Parent

- or Carer and the Teacher preferably by email except in an emergency such as unavoidable cancellation of a lesson at the last minute, where telephone use is acceptable.
- 5.4. Inappropriate behaviour or use of inappropriate or unlawful materials during the lessons by the Pupil may result in the Teacher terminating the lesson immediately and the teacher reserves the right to terminate the agreement with immediate effect, in which case the Teacher shall not be required to refund any fees previously paid.
- 6. Other

All other terms in the Agreement shall remain unaffected and remain in full force.